Original Goal or Expected Outcome	Comment
Goal: Address issues associated with the NPO since it was adopted. Goal: Create fewer circumstances where appeal	Yes, many issues have been addressed. Issue papers on twelve topics were reviewed and discussed by a Steering Committee. Recommendations to address the issues are included in the SFDG/NPO Update Package. Size, bulk and scale concerns should be better addressed by this program. Appeals may shift in
hearings are needed to achieve appropriate project design.	focus to Good Neighbor Policy privacy concerns.
Goal/Expected Outcomes: Improve the effectiveness and efficiency of the ABR review process.	FAR tool should help to reduce applications well outside of the "range of acceptability" for neighborhood compatibility, reducing the number of repetitive case reviews.
Simplify Ordinance requirements.	Complicated routing triggers removed (all two story homes now subject to Design Review).
Application triggers revised.	However, options for routing projects for Administrative Review and submittal requirements are proposed to be more complicated. Additional submittal requirements for larger home proposals can provide more information to ABR for informed decision-making.
	Complicated aspects of the guidelines, such as incentive routing and additional submittal requirements are proposed in the ABR Guidelines.
Goal: Expand review purview without creating a backlog of applications waiting to get on agendas	Resources necessary to address ABR expanded purview to all two-story homes will be addressed by Finance Committee.
Goal: Ensure ABR standards, guidelines and review are sufficient to ensure compatible neighborhood designs.	FAR standards, updates to the SFDG, and new administrative standards in ABR Guidelines are expected to provide a higher assurance of compatible two-story developments. Review of
Provide the ABR with additional tools for design analysis.	FAR tool in three years will further explore the effectiveness and appropriateness of the tool.

Consider the use of Floor to Lot Area Ratios (FARs) to develop an improved level of regulatory certainty.	
Goal: Improve and clarify unclear design terminology (e.g. height, bulk, scale).	New section in SFDG clearly defines these terms.
Goal: Develop a better understanding of what constitutes neighborhood compatibility with clear approval standards and concise Design Guidelines.	New section in SFDG more clearly defines neighborhood compatibility. Also, a standard of review of the closest 20 homes has been established for compatibility analysis. Other updates to SFDG and ABR Guidelines will provide guidance for approval decisions.
Goal: Re-establish a community-wide consensus on neighborhood compatibility issues and preferred designs through the completion of a Neighborhood Visual Survey process.	A Neighborhood Visual Survey was conducted as well as seven follow-up workshops throughout the City, two years of Steering Committee public hearings, multiple workshops and outreach to various community groups. The process has clarified that there is a wide range of opinions regarding appropriate home size. A general compromise FAR program set of home size figures has been found to be acceptable by the Steering Committee, ABR, HLC, PC and Staff. However, City Council's leadership will be necessary to implement a program, for example, City Council will need to determine whether such a program should be implemented with guidelines or ordinance standards.
Goal/Expected Outcome: Improve project noticing standards/ Public noticing standards reviewed	On-site notice posting was implemented through another Community Development process improvement program. Extensive tips on how applicants can communicate with their neighbors regarding applications are in the updated SFDG.
Goal: Strengthen Good Neighbor Policies in areas relating to privacy or private view impacts.	Good Neighbor Policy privacy impacts have been elevated along with noise, landscape and lighting concerns into a required "general compliance" finding for project approval. Addressing private views at a similar level was thoroughly researched and considered, however, the conclusion was that fair consideration of the topic would be too cumbersome for the ABR to implement because of the subjective nature of

	private views. Also, the public purpose of
	regulating private views did not appear to
	outweigh legal risks associated with the City
	requiring protection of private views. Instead,
	optional guidelines for applicants to consider
	private view protection have been included in the
	SFDG.
Expected Outcome:	All two-story projects are proposed to be subject
Application triggers revised	to Design Review.
Expected Outcome:	Two-story homes less than 500 square feet
Permit routing by incentive	which participate in the "Built Green" program at
options.	a significant level and clearly meet SFDG criteria are eligible for expedited Staff Administrative
Potential to expand projects	review, rather than full ABR review.
eligible for administrative staff	Many types of small Hillside Design District
approval	projects have been added to the list of projects
	which may be approved by Staff.
Expected Outcome:	
NPO Municipal Code simplified	
Expected Outcome: Hillside	Boundary line improvements have been made,
Design District boundaries	for example to include properties known to be
reviewed	over 20% in slope near edges of the previous
	Hillside Design District.
Expected Outcome:	Piecemeal development is discouraged because
Piecemeal development	all two-story homes now are subject to Design
discouraged.	Review. Also, properties with projects approved by the ABR with NPO Findings must return to the
Time limits established for NPO findings	ABR for projects submitted in the subsequent
	two years after project completion. Time limits
	for NPO finding expirations will be included to
	coincide with ABR approval expirations in the
	final SFDG/NPO Update Package.